

Customer: Job Number:

21 Series | Hydraulic VRC

Owner's Manual

Important:



Read this entire manual. Important safety information is included.

The illustrations depicted in this manual are not to scale or detail. The illustrations are for reference only.





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Section 1 | Contact Information



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	For a list of contact personnel visit the PFlow Industries, Inc. website at: https://www.pflow.com/contact
Documentation	PFlow Industries, Inc. reserves the right to make changes or improvements to the standard model line at any time. PFlow Industries, Inc. reserves the right to make changes to subsequent editions of the manual without prior notice to holders of this edition.
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	This publication may be photocopied by the original purchaser. Any other type of reproduction is prohibited without express written permission from PFlow Industries, Inc.
Trademarks	All trademarks referenced in this manual are the property of their respective owners.
System Modifications/ Disclaimer	Mechanical or electrical modifications performed on the equipment not approved by PFlow Industries, Inc. may void any warranty and/or service agreements. Please contact the PFlow Customer Support Department for assistance with service modifications.
Training	Training is available upon request from the Customer Support Department. Half-Day, Full-Day, and Two-Day sessions are customized to fit specific needs - either for a single equipment type or for the entire product line.
On-site Supervision	On-site supervision services are available from the Field Service Department. Contact our Field Service Manager for more details.
Source Language	This manual is written in American English.

Section 1 | Contact Information



MATERIAL HANDLING SOLUTIONS





Introduction	This manual provides information about the PFlow Industries, Inc. custom designed Vertical Reciprocating Conveyor (VRC). As the nations' leading manufacturer of vertical material handling equipment, PFlow Industries, Inc. is confident that this new VRC will provide many years of reliable service.
General Overview	The VRC provides a safe and simple means of moving material from one level to another. The simplicity of design and few moving components ensure a trouble-free, long life, with low maintenance and little downtime.
Code Requirements	This VRC is designed for the movement of materials only, up to the VRC's rated capacity, from one level to the next. Do not allow anyone to ride on the VRC. VRCs are not elevators, and are specifically excluded within the scope of the ASME A17.1 Safety Code for Elevators and Escalators. VRCs are included in ASME B20.1 Safety Standard for Conveyors and Related Equipment, which is incorporated by reference into OSHA 29 CFR 1910. A copy of the ASME B20.1 standard can be purchased at www.asme.org and other sources. PFlow Industries, Inc. recommends that this standard be referenced for appropriate installation, maintenance, inspection, and operation in relation to hazards. All electrical designs and components are in accordance with National Electric Code (NEC) requirements. Local codes may require initial inspection of the installation and periodic inspection and testing of the unit. Contact PFlow Industries, Inc. for more information in the event an inspection is required.
NOTE	The information and illustrations in this manual are intended only as an aid to understanding the VRCs general installation. The information and illustrations do not cover every possible contingency or circumstance regarding nonstandard options or site conditions.
	If there is a problem, call PFlow Industries, Inc. at (414) 352-9000, during normal business hours, 8:30 a.m. to 5:00 p.m. central standard time, Monday through Friday. Outside of those hours, see the PFlow Industries, Inc. Contact Information page for additional information. Use the model number and serial number or the PFlow Industries, Inc. General Arrangement (GA) drawing number for the lift in all correspondence.
Parts	Equipment damage resulting from modification in any manner from the original model, including the substitution of parts other than factory authorized parts, will void the warranty. Furthermore, PFlow Industries, Inc. will not be liable for any loss, injury, or damage to persons or property, nor for direct, indirect, or consequential damage of any kind resulting from modified or substitution of parts other than factory authorized parts of said material or equipment.
	PFlow Industries, Inc. maintains a complete stock of, or has access to, all replacement components. Detailed records of all equipment sold are kept. If a component is damaged in shipment, is defective or missing, contact PFlow Industries immediately.
Service	The PFlow Industries, Inc. Customer Support Department will assist maintenance and service personnel with any questions or problems regarding the equipment or installation.
Feedback	Your feedback is important. Please help PFlow Industries, Inc. understand if the equipment has met your expectations. Please complete the questionnaire in this manual. The questionnaire will help us address any comments and/or concerns.

Section 2 | General Information



MATERIAL HANDLING SOLUTIONS



Section 3 | Warranty Information



MATERIAL HANDLING SOLUTIONS

Parts	Parts:		Labor:		
and Labor	Structure	Lifetime	Structure	Lifetime	
	Manufactured Components	1 Vear	Manufactured Components	1 Vear	
	Purchased Components	1 Year	Purchased Components	Supplier	
	Gates and Enclosures	90 Davs	Gates and Enclosures	90 Davs	
Definitions	• Structure is defined as o	columns car	riage and pre-fabricated brac	ina	
	 Structure is defined as e (excluding carriage side Manufactured components by PFlow Industries, In Purchased components by vendors and covered 	e guards). ents are defin c. are those co l by the Supp	ned as those components man omponents that are used as sup lier's labor warranty.	ufactured	
Warranty	PFlow Industries, Inc. expres product will be free from def intended use. The warranty p	ssly warrants ects in mate period begins	to the original purchaser that rial and workmanship under n 60 days after shipment.	this ormal,	
Exclusions	This warranty does not apply to:				
	1. Equipment or components damaged or broken in transit or shipping.				
	2. Replacement of wear parts.				
	3. Equipment failures caused by abuse, misuse, exceeding recommended capacities, impact with other objects, negligence, improper installation, unskilled use, unskilled maintenance, inadequate maintenance, or incorrect adjustments.				
	4. Exposure to a corrosive or abrasive environment or exterior elements unless specifically built for that environment.				
	5. Equipment that has been of the manufacturing facil parts, removal of any part permission by PFlow Indu	repaired, alt lity, substitu s, or additio: istries, Inc.	ered or modified in any manne tion of parts other than factory n of any parts without prior wi	er outside 7 authorized ritten	
	6. Any losses or damages res of products, incidental or by failure of said part or p	ulting from consequenti arts even if a	loss of data, loss of revenue or al damages, delays, or expense advised of the possibility there	profits, loss es incurred of.	
	7. Lost time and/or additiona	al trips for m	issing or damaged component	ts.	
	8. Expedited freight charges.	•			
Obligation	The obligation for PFlow Inde repair of defective componer owner's sole remedy.	ustries, Inc. its that recei	is limited to only the replacem ved prior authorization. This i	ient or s the	
	PFlow Industries, Inc. will be PFlow Industries, Inc. service overtime, holiday rates, or an	ear normal la e agent durin ny additional	bor charges performed by an ng standard business hours, ex fees.	authorized cluding	
	This warranty applies to all m Industries, Inc. is authorized PFlow Industries, Inc. any ot Industries, Inc. equipment.	nodels and n to modify th her obligatio	o person except an officer of P his warranty or to incur on beh on or liability in connection wi	Flow alf of th PFlow	

Section 3 | Warranty Information



MATERIAL HANDLING SOLUTIONS

Liability	 PFlow Industries, Inc. believes, to the best of our knowledge, that the information in the equipment manuals are accurate. In the event that technical or typographical errors exist, PFlow Industries, Inc. reserves the right to make changes to subsequent editions of the manual without prior notice to holders of this edition. The reader should consult PFlow Industries, Inc. if errors are suspected. The customer's right to recover damages caused by fault or negligence on the part of PFlow Industries, Inc. shall be limited to the amount paid to PFlow Industries, Inc. by the customer. The limitation of liability of PFlow Industries, Inc. will apply regardless of the form of action, whether in contract or tort, including negligence. Any action against PFlow Industries, Inc. must be brought within one (1) year after that cause of action accrues. PFlow Industries, Inc. will not be liable for any loss, injury, or damage to persons or property, nor for direct, indirect, or consequential damage of any kind resulting from 		
Warranty Procedures	rantyAll billing must be in accordance with our Warranty Procedures. Replacement of defective parts will be handled in accordance with the Return Materials Authorization (RMA) police PFlow Industries, Inc.		
 Pre-Authorization All warranty work must be pre-authorized by PFlow Industries, Inc. Cusupport Department prior to starting work. Where distance and or experience may be more cost-effective, PFlow Inc. reserves the right to use alternate organizations. Labor is defined as a maximum of two hours travel per call, plus reaso on-site repair time as determined by PFlow Industries, Inc. Local purchase of components must be pre-authorized. Notify the PFlow Industries, Inc. Customer Support Department of the profor authorization. PFlow Industries, Inc. will determine: The cause of the problem. Who will do the repair work. The repair details involved. If PFlow Industries, Inc. decides that your organization or your subcontr do the work an authorization number will be assigned which must be repaired. 		authorized by PFlow Industries, Inc. Customer arting work. ce may be more cost-effective, PFlow Industries, ernate organizations. of two hours travel per call, plus reasonable ed by PFlow Industries, Inc. nust be pre-authorized. fustomer Support Department of the problem ine:	
NOTE Notify PFlow Industries, Inc. by phone, FAX, or e-mail during the next business day if occurs during our non-working hours. Issuance of an authorization number does no approval and/or payment		X, or e-mail during the next business day if an event uance of an authorization number does not guarantee	
Invoices 1. Submit an invoice for approval within 30 days after the date the wo		hin 30 days after the date the work was completed.	
	 A deduction from outstanding payments to PFlow Industries, Inc. for warranty is never authorized. Invoices received without sufficient information will be returned. Invoices will be reconsidered for approval when complete documentation is received. All invoices must include, in detail, the following: 		
	□ PFlow serial number.	□ Labor hours expended resolving the problem.	
	\Box Date the work was performed.	🗆 Rates per hour.	
	 □ Description of the problem. □ Travel time incurred. 	□ Copies of receipts for materials purchased. □ Detailed description of work completed.	

Section 4 | Important Safety Information



MATERIAL HANDLING SOLUTIONS

Read the Entire Manual	Important: carefully read the entire manual upon receipt of the VRC. Improper installation, alteration, adjustment, service, cleaning, or maintenance could result in death, severe injury, or property damage. Instructions and warnings must be read and thoroughly understood by all operators and users. PFlow Industries, Inc. recommends that the owner conduct regular staff training including safety instructions on a regular basis to avoid the risk of accident or damage to the VRC.
	Following procedures other than those indicated in this guide to install, use, and maintain the VRC is considered inappropriate and may cause fatal accidents, personal injury, or property damage, in addition to invalidating the warranty.
Intended Purpose	The intended purpose of the PFlow Industries, Inc. Vertical Reciprocating Conveyor (VRC) is to provide a safe and simple means of moving materials only, up to the VRCs rated capacity, from one level to another. VRCs are not elevators. The VRC is exclusively intended for use in establishments where all operators have been trained to understand the purpose, limitations, and associated hazards of the VRC. Any other use of the VRC is strictly forbidden.
Potential Risks and Possible Misuse	PFlow Industries, Inc. has attempted to protect against as many hazards as possible. The following potential risks should be addressed before the VRC is put into operation:
	 Risk of injury caused by falling products. Risk of injury caused by product extending beyond the confines of the carriage. Risk of injury caused by exceeding the weight capacity of the VRC. Hazards occurring at places where the VRC connects to incoming and outgoing conveyors. Risk of injury if any safety features are bypassed. Risk of injury due to the use of corrosive chemicals or water jet.
Safety Alert Symbols	To ensure your safety and the safety of those around you, it is important that you read, observe, and understand ALL safety precautions relative to a particular task. Safety precautions in the manual are labeled with an alert symbol followed by the word DANGER , WARNING , or CAUTION .
	This is the safety alert symbol. It is used to alert you to potential physical injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.
A DANGER	Indicates a hazardous situation that, if not avoided, will result in death or serious injury.
AWARNING	Indicates a hazardous situation that, if not avoided, could result in death or serious injury.
	Indicates a hazardous situation that, if not avoided, could result in minor or moderate injury.
NOTICE	Used to address practices not related to physical injury.



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additional state or local requirements.

Components and accessories may be heavy. To prevent serious injury, use the appropriate lifting apparatus when handling the components and installing the VRC.

for minimum requirements for a lockout/tagout system. There may be

Section 4 | Important Safety Information



AWARNING	If any defects relating to operating safety and reliability are detected or if any damage occurs, the VRC must be taken out of operation immediately.
•	Before the VRC is put into operation, all VRC parts must comply with all relevant health and safety directives and regulations.
•	Do not switch the main power supply on or start the VRC when persons are in contact with the VRC.
	Make sure that no persons or objects are within the range of any moving parts of the VRC.
	Climbing, sitting, walking, or riding on equipment while the equipment is in operation could result in death or serious injury.
•	If this VRC needs to be modified in any way, contact PFlow Industries, Inc. for assistance. Do not make any unauthorized changes.
•	Falling Hazard! Close all gates before the carriage is moved. Never leave the VRC unattended with the gates in the open position. Never close gates when a person is on the carriage or within the fenced area.
•	Place the load in the center of the carriage platform to avoid shifting loads. Lock rolling casters in place. Make sure that any portion of the load does not overhang the perimeter of the carriage. Prevent unstable load conditions.
	Lockout/tagout the VRC before removing jammed product. Be aware that stored energy in the lift components may move or shift when the jam is removed. De-energize any circuit before work is begun.
•	Do not overtravel! Stops, mechanical or electrical, must be in place to prevent the carriage from traveling beyond the intended floor level. Overtravel could cause permanent damage to the carriage or failure of the lifting mechanism.
•	Entanglement hazard! Secure long hair, wear snug-fitting clothing, and avoid wearing jewelry while using the VRC.



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Hydraulic Safety Precautions



- Wear personal protective equipment, such as gloves and safety glasses, whenever installing, servicing, or checking a hydraulic system.
- Assume that all hydraulic hoses and components are pressurized. Relieve all hydraulic pressure before disconnecting any hydraulic line.
- Never try to stop or check for a hydraulic leak with any part of your body; use a piece of cardboard to check for hydraulic leaks.
- Small hydraulic hose leaks are extremely dangerous, and can inject hydraulic oil under the skin, even through gloves.
- Infection and gangrene are possible when hydraulic oil penetrates the skin. See a doctor immediately to prevent loss of limb or death.



• Ingesting hydraulic fluid is toxic and hazardous to people and wildlife. Symptoms may be skin irritation, weakness in the hands, intestinal bleeding, pneumonia, or death. Seek first aid immediately. Dispose of spilled fluids appropriately.



- Hydraulic fluid is flammable. Make sure you know where fire extinguishers are kept and how to use them. Do not weld on or near pipes, tubes, or hoses that are filled with fluid.
- Do not overfill the hydraulic oil tank. Any overflow could cause a fire. Immediately repair any hydraulic oil leaks and clean up any spills.
- Shut off all electrical power to the Vertical Reciprocating Conveyor (VRC) while filling the hydraulic oil tank.
- Materials and fluids soaked in hydraulic fluid should be stored in sealed metal containers and disposed of at proper places.



• Hydraulic fluid is slippery. Wipe up spills immediately to reduce the risk of falls or slips.



- **CAUTION** Inform personnel about the location and operation of emergency stops and power disconnection points and power disconnection points.
- During operation, the surfaces of some components may become hot. Avoid touching hot surfaces or wear protective gloves.
 - If any unsafe or unusual conditions are observed, stop the equipment and remove it from service. Report the condition to your supervisor.
 - Paint overspray on the hydraulic cylinder rod will damage the packing seals and void the manufacturer's warranty. Cover exposed rods with removable plastic or soluble grease while painting or touching up the VRC.



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Electrical Safety Precautions

A DANGER



High Voltage! Employees servicing or maintaining VRCs may be exposed to death or serious personal injury if hazardous energy is not properly controlled. De-energize any circuit before work is begun. Follow your facilities procedures or OSHA lockout/tagout (LOTO) procedures anytime maintenance or service is being performed on any electrical box or component.

The incoming voltage source must match the voltage identified on the rating tag. The rating tag provides essential technical information required for any installation, maintenance, or repairs. Do not remove, damage, or modify the rating tag.

De-energize the Circuit

- 1. Lockout/tagout whenever any work, maintenance, or service is performed on any electrical box or component. Make sure circuits are de-energized before starting work, using a functional, properly rated, and well maintained multimeter or voltage sensing device. Make sure the device is rated for the level of voltage being measured and is sensitive enough for the application.
- 2. Use fuse pullers to change a fuse; *never* use bare hands, pliers, or screwdrivers.
- 3. Install covers on exposed electrical devices or wires to protect personnel from serious injury.
- 4. Ground all metal connection boxes, switch boxes, starting boxes, transformers, motors, limit switches, interlocks, and push-button stations to prevent shock to personnel.
- 5. When using a portable meter, never leave one lead dangling with the other lead connected. Anyone touching the lead may receive a shock through the meter.
- 6. Make sure that all is clear following lockout/tagout procedures before applying power to a circuit. This is necessary in order to protect personnel from injury and to prevent damage to the equipment.
- 7. Avoid accidental contact with equipment or conductors which are known to be energized or are **not** known to be de-energized. If it is necessary to work on equipment while it is energized, use extra care. Always test and repair equipment that appears damaged or delivers an electric shock.

Take time to be careful! Follow all safety precautions to prevent death or personal injury.



Electrical Safety **Precautions**



High Voltage! To prevent serious injury, death, or property damage, all electrical connections and permanent wiring must be installed by a licensed electrician in accordance with applicable local or national electrical codes. Arc flash and shock hazard appropriate PPE is required. This equipment must be adequately grounded in accordance with local electrical codes or, in the absence of local codes, with the current edition of the National Electrical Code NFPA No. 70.

Working o Energized Circuits

Working on Energized Circuits	 When electrical repair or maintenance work is required that prohibits de-energizing the circuits involved, extreme caution must be used. The work should be completed only by authorized, well trained and supervised personnel who are fully aware of the dangers involved. All practical safety measure must be used to protect the personnel performing the required work. In addition to the NFPA No. 70 codes, the following precautions must be taken: 1. Remove all wristwatches, watch chains, rings, necklaces, metal appendages to clothing, oversized metallic belt-buckles, metal piercings, or loose clothing. These items have the potential to make accidental contact with energized surfaces. In addition, secure long hair with a hair net or cover with a plastic helmet.
	2. Remove all hair barrettes or bobby pins. These items are electrically conductive and accidental contact may cause serious personal injury.
	3. Wear dry clothing and shoes. Moisture should not be present on the soles of shoes. Water is electrically conductive and accidental contact may cause death or serious personal injury.
	4. Insulate the worker from the ground. Cover any adjacent grounded metal surfaces with an insulating material. Suitable insulating materials are dry wood, rubber mats, dry canvas, dry phenolic material, or heavy, multi-ply paper (cardboard). Make sure that the insulating material has no holes present and there are no conductive materials (e.g., staples) embedded. Cover a sufficient area with the insulating material to make sure that adequate space is permitted for worker movement.
	5. Use insulated tools when working on energized circuits or fuse box. These insulated tools must be rated to withstand the voltage of the energized circuits.
Notes for the Installation	The installation electrician must take the following precautions: 1. Locate and review the electrical schematics furnished with the equipment.
Electrician	2. Verify the proper fit-up, wiring and operation of all required electrical components.
	3. Mount the push button station out of reach of someone located on the carriage (approximately 6' [1,829 m]).
	4. Wire standard lift limit switches on the chain tensioning assembly (see the job specific electrical schematic as required) for mechanical VRCs as follows: If the tensioner chain becomes slack causing the arm on the limit switch to move down or if a strong tension is exerted on the tensioner chain causing the arm to move up, there is a break in the control power. The limit switches are designated with an LS# on the electrical schematic.

Section 4 | Important Safety Information



MATERIAL HANDLING SOLUTIONS





Safety First

The most common reason to access the area below a raised carriage deck is to clean debris from the pit or hoistway. This is best accomplished using a long handled broom or rake to avoid entry under the raised carriage deck. Entry under the raised carriage deck is acceptable only when unavoidable and then only if the proper precautions are taken. It is the user's responsibility to ensure that the following conditions be met before allowing qualified personnel to enter the area under the raised carriage deck.

- Work must be performed by qualified maintenance technicians.
 - A qualified person is defined as a person who, by possession of recognized degree or certificate of professional standing or by extensive knowledge, training, and experience, has successfully demonstrated his/her ability to solve problems relating to the subject matter and work.
- The facility has performed a Risk Assessment per ASME B20.1 5.16
 - Reference OSHA 3071 for Job Hazard Analysis
 - Reference CEMA Technical Report 2015-01, ASSE Z590.3, and MIL-STD-882 for Risk Assessment examples.
- A proper lockout/tagout (LOTO) procedure has been performed on the VRC.
 - Refer to ANSI/ASSE Z244.1-2003 (R2014), Control of Hazardous Energy Lockout/Tagout and Alternative Methods, and OSHA Standard 29 CFR 1910.147, The Control of Hazardous Energy (Lockout/Tagout).
- At least two (2) means of support are used to secure the raised platform.
 - O The lifting systems can be used as one means of support provided that no work is to be done on the hydraulic system or mechanical drive system and an appropriate LOTO has been performed on the VRC.
 - ◊ Additional means of support include adequately sized maintenance chains, maintenance pins, DeckLocks, or straps with shackles around the drivebase that are capable of supporting the weight of the carriage.

Minimize the **Hazards**

General

Every employee must be aware of the hazards before entering the area under a raised carriage. Take appropriate steps to minimize these hazards and any others that are identified. Some of the more common hazards are:

- Inadequate refuge space Tripping hazards Confined space Unsafe or lack of pit ladders Improper air quality The presence of moisture/water/oil Inadequate lighting Moving equipment Improper access Where a VRC is operating in a multiple Use proper hand protection while **Guidelines** unit hoistway, that portion of the cleaning the area beneath a raised hoistway where the work is to be carriage. performed shall be fully separated or • Remove parts, lubricants, cleaning accessible equipment locked out. equipment, etc. from inside the pit. Ensure that all portable lights and tools are connected through a Ground electrical conduit. Fault Circuit Interrupter (GFCI). Never straddle over the traveling • Provide adequate lighting especially if
 - in a shaftway.
 - For a deep pit, never "jump" into the pit - always use a ladder.
- Do not stand on the hydraulic piping or
- cable(s) if so equipped and protect it against damage.



Pit Access	Acce mea	ess to the area beneath the raised carriage deck can be gained through manual asures implemented by qualified maintenance technicians.
Manual	1.	Call the carriage to the lower level.
Access	2.	Open the lower gate and bypass the gate open switch at the interlock or in the main control panel. If there is any confusion about how to do this, call PFlow Industries, Inc. Customer Support Department.
	3.	Barricade the lower level gate opening to prevent unintended access and provide hazard warning signs.
	4.	Verify that the carriage is empty. Raise the carriage to the upper level making sure all personnel are clear of the moving carriage.
	5.	Lockout the VRC in accordance with the facility lockout/tagout program.
	6.	Secure the carriage at the upper level using adequately sized maintenance chains, maintenance pins, or straps with shackles around the drivebase that are capable of supporting the weight of the carriage to provide additional safety.
NOTICE	Do r Whe proo mea hyd	not attempt to do any work on the lifting system (e.g., hydraulic system, motor drive). en work is to be done on the hydraulic system or mechanical drive system, a different cedure must be followed. The carriage must be landed on stands or secured by another ons in order to prevent any weight from relying on the lifting means or when the raulic pressure is fully relieved. Consult PFlow Industries, Inc.
	7.	Return to the lower level and verify that the gate and the carriage does not move if the push-buttons are pressed. Wedge or block the lower level gate in the open position to prevent the gate from closing while someone is in the pit area.
	8.	Perform the necessary maintenance, adjustments, or cleaning under the carriage.
	9.	Exit the pit and remove the wedge or block holding the lower level gate open.
	10.	Reverse the process to return the VRC into service.



Unique Descriptions and Names	PFlow Industries, Inc. has incorporated, as well as created, a number of unique descriptions, names, and terminology for parts, components, and devices included in the Vertical Reciprocating Conveyor (VRC). This glossary includes these unique terms and other common terms to help understand this manual and the information it contains. In addition, the glossary will aid the user in communicating the correct information during troubleshooting and service situations. Although the wording and descriptions may sound familiar to the person who has read the manual, other terms and descriptions might not. It is recommended by PFlow Industries, Inc. that this glossary be reviewed before reading the remainder of this manual.
Alkyd paint	A fast-drying enamel paint, color-mixed per the customer's request, and applied using standard methods as specified by the paint manufacturer.
ANSI	American National Standards Institute: www.ansi.org
ASME	American Society of Mechanical Engineers: www.asme.org
Authorized person	Trained or qualified personnel approved to perform a specific duty or duties.
Back-frame	The vertical portions of the carriage on a cantilever VRC, typically a series D vertical support mast.
Backstop panel	Also known as a Mezzanine roll-off panel, this is a panel that is installed opposite the loading edge at upper loading levels of a VRC platform that does not penetrate a floor. The backstop panel helps protect personnel and/or products from falling off the platform when loading or unloading. This term should not be confused with the term "backstop" as defined in ASME B20.1.
Backstop	As defined by ASME B20.1; A mechanical device to prevent reversal of a loaded conveyor under action of gravity when forward travel is interrupted.
BVAC	A bi-panel vertical acting gate.
Cantilever	A style of VRC where the carriage rides along the guide columns that are located on the same side of the carriage. This style lift can accommodate loading on three sides; right, front, and left.
Capacity	The maximum load for which the VRC is designed.
Carriage	The entire structural assembly that travels on the guide columns and carries the load.
Carriage gate	A gate that is mounted directly on the carriage deck.
CEMA	Conveyor Equipment Manufacturers Association: www.cemanet.org
Chain	See Drive chain, Lift chain and Roller chain.



Chain Driven Live Roller (CDLR)	A horizontal conveyor that is driven by separate loops of chain or a continuous chain. The chain contacts all roller sprockets, depending on the type and function of the horizontal conveyor. Either double or single sprockets are fitted to the horizontal conveyor rollers.
Chain Guide Tube	A tube welded to the back side of the VRC column that encloses the lift chain and tensioner chain.
Chain tensioner	A device that monitors the lift chain tension. If the lift chain is too tight, becomes slack, or breaks, the limit switch mounted on the chain tensioner will trip and remove control power.
Columns	The vertical structural members in which the wheelblocks attached to the carriage travel up and/or down.
Column splice	Columns shipped in more than one piece must be joined in the field during installation. Field assembly and welding is required.
Constant Pressure Push Button	A push button which must remain pressed and maintained by the operator in order to perform a desired operation. If the push button is released, the desired operation will stop.
Controls	Any combination of electrical devices used to control the operation of a VRC. This normally includes push buttons, relays, limit switches, interlocks, etc.
Control Panel	An enclosure housing various electrical components that control the VRC.
Control voltage	The control voltage is typically provided by the control transformer and is used to energize the various low voltage electrical devices.
Conveyor, Vertical Reciprocating	See Vertical Reciprocating Conveyor (VRC).
Dead load	A static load that is a permanent force, acting on a structure (see Platform).
Deck	The floor of the carriage (can be smooth plate, tread plate, or open).
DeckLock System	An added measure of safety to prevent uncontrolled descent of the carriage.
Diagonal drop bar	Load-defining bar and snap chain across operating end(s) of the carriage to define the load area on the platform which may minimize load movement. The diagonal drop bar is hinged at the base and swings down. This is not a load stop.
Direct acting cylinder	The cylinder which transmits lifting force directly to the carriage rather than through the use of cables, pulley, or chains.
Drivebase assembly	Gear reducer, brake motor and mechanical components that power the chain that lifts and lowers the carriage for mechanical VRCs. This assembly is typically mounted at the top of the lift guide columns.



Drive chain	Drive chains on the F series mechanical VRC, through a series of a shaft and sprockets allow the carriage to be raised and lowered.
Drift	The action of a lift carriage slowly dropping, usually due to slight internal leaks in a hydraulic system or mechanical slippage of a motor brake.
EBVAC	An electrically powered bi-panel vertical acting gate.
Effective width/length	Refers to usable space for the materials load on the carriage, not the overall dimensions which includes space allowed for carriage side guards and snap chains.
Electrical cable	Electrical cables consist of at least two conductors contained within a protective outer cover.
Enclosure (lift guarding)	Structure surrounding a VRC to prevent outside interference with its normal operation and to safeguard personnel. Typically 8' (2438mm) high panels composed of expanded metal or other materials that will prevent a 2" (51mm) diameter ball from passing through (ASME B20.1 requirement).
Epoxy coating	Abrasion-resistant, two-part industrial-strength protective coating system applied over sandblasted and primed steel or direct to metal. The epoxy coating is ideal for outdoor, chemical, or caustic wash-down environments or applications where standard alkyd enamel is viewed as insufficient.
EVAC	An electrically powered single panel vertical acting gate.
Expanded metal (EM)	A sheet of metal uniformly slit and stretched, forming diamond-shaped openings in the metal sheet. Expanded metal is a one piece construction that will not unravel under normal circumstances and will hold its shape. Expanded metal comes in a standard (raised) or flattened diamond pattern in a variety of gauges, opening sizes, materials and sheet sizes.
Explosion proof (EXP)	Electrical devices (e.g., control panels, motors, limit switches) that are designed to operate safely in a specific location or area where potentially explosive environments can or do exist.
Floor-to-Floor distance	The distance from one operating floor level to the adjacent operating floor level (see Vertical travel).
Full Height Enclosures (FHE)	Structure surrounding the full height of a VRC to prevent outside interference with its normal operation and to safeguard personnel. Typically panels composed of expanded metal or other materials that will prevent a 2" (51mm) diameter ball from passing through (ASME B20.1 requirement).
Gate	A device that opens and closes manually or automatically to allow access to the carriage for loading and unloading. The gate is normally a swing, sliding, or vertical acting device constructed of similar expanded metal as the enclosure (see specific gate type).



General Arrangement (GA) drawing	The drawing produced by PFlow Industries, Inc. which shows the VRC lift, gates, and enclosures. The drawing may show but does not specify building details.
Guarded by location	Describes moving parts so protected by the parts remoteness from the floor, platform, walkway, or other working level, or by the parts location with reference to the frame, foundation, or structure to reduce the foreseeable risk of accidental contact by persons or objects. The parts remoteness from foreseeable, regular, or frequent presence of public or employed personnel may constitute guarding by location in reasonable circumstances. (See ASME B20.1 standard)
Guide angles	Guide angles are attached to the guide column to help capture and contain the guide wheels in the columns and guide the carriage.
Guide column	The structural members connected to the carriage that guide the carriage travel up and down.
Header	Header refers to the horizontal structure spanning the width of the carriage or gate. The carriage header defines the load height on straddle units.
HMI (Human Machine Interface)	The user interface in the control system that provides graphic control of the VRC. The HMI communicates with the programmable logic controller (PLC).
Hollow shaft	VRC mechanical shaft of the mechanical drivebase which penetrates the gear motor rather than coupling to the gear motor. This minimizes wear points.
Hydraulic cylinder	A device which converts fluid power into linear force and motion. The hydraulic cylinder usually consists of a movable element such as a piston and piston rod, plunger or ram, operating within a cylindrical bore.
Hydraulic power unit	Refers to motor, pump, and reservoir assembly. The reservoir is shipped with oil. Most hydraulic power units come with the control panel attached and pre-wired to the hydraulic pump.
Incoming voltage	The main voltage being supplied for operation of the equipment.
Interlock (Gate/Door)	An electro-mechanical locking system used on the gates or access doors of a VRC. The system prevents the VRC operation unless all such gates or access doors are closed. The system also prevents the opening of any such gate or access door unless the VRC carriage is present at that particular landing or opening.
Intermediate level	A floor level or levels between the uppermost and bottommost operating floor.
Junction box	An electrical control box used to join, centralize, and distribute wiring from different locations.
Keylock control	A keyed push button station that prevents unauthorized use of the VRC.
Kick plate	A curb on the outermost edge of the inoperable sides of the carriage deck which is designed to contain product and is a minimum of 4" (102mm) high.
Knock-down (KD)	Lift components shipped in two or more pieces. Typically field welding is required (e.g., KD carriage, KD headers, KD uprights, KD gates, etc.).



Landing	A permanent-working surface at a fixed elevation used for loading or unloading the carriage.
Lift chain	A chain that lifts the carriage and load.
Lift location light	Illuminated push button that indicates at which level the carriage is located.
Lifted load	The total weight that the VRC is designed to lift at a specific speed. Typically, this is the dead load plus live load (see Rated load).
Limit switch	An electrical device which is used to control the carriage position and monitor various mechanical devices.
Load pattern	 A method to describe the direction a load can be moved on and off a carriage at different operating floors or levels. These can be used in combinations. "C" load pattern: Carriage configuration allowing a load/unload opening on one side of the carriage deck. "Z" load pattern: Carriage configuration allowing a load/unload opening on opposite sides of carriage deck. "90 degree" load pattern: Carriage configuration allowing a load/unload opening on openings at right angles on the carriage deck.
Load test	The carriage is loaded to rated capacity, and the lift is operated.
Масгороху	Macropoxy is a fast drying, polyamide epoxy designed to protect steel in industrial exposures. Ideal for protection of sharp edges, corners, and welds.
Mechanical stop	A mechanical means of stopping travel at a fixed position.
Momentary contact push button	A push button which only has to be pressed for an instant to activate the desired operation.
Non-operating end	The side(s) of a carriage not used for loading/unloading. Handrails or expanded metal sides and kick plate are normally supplied as minimum guarding.
Operating end	The side(s) of the carriage used for loading/unloading. At a minimum the side(s) are normally equipped with a safety chain as guarding.
Overall dimension	The outside dimension of the carriage structure or the entire lift.
Overtravel limit switch	A safety device provided on mechanical VRCs to stop carriage travel beyond the uppermost or lowermost floor level if the floor level positioning limit switch fails.
Photo eye	Photoelectric sensor that uses a focused beam of light to span the distance to a reflector. The VRC controls receive a signal when the reflected beam of light is detected by a sensor.
Pit	A depression in the floor a minimum of 1" (25mm) deeper than the carriage profile, which allows the carriage deck to be flush at operating floor or level.
Platform	The structure that forms the floor of the carriage and that directly supports the load (see Deck).
Pneumatic gate operator	A device that requires in-plant, clean and dry air to automatically open and close a gate. The device can be operated by either manually through the use of pull cords or push buttons, or automatically through the use of a PLC.

Section 5 | Glossary



Pressure switch (hydraulic)	A sensor which detects hydraulic pressure. The sensor can be set to trip at a predetermined pressure. When this pressure setting is reached, the pressure switch will activate, opening the control circuit and stopping the pump motor.
Programmable Logic Controller (PLC)	A micro-processor based device that controls the VRC or Cartveyor™ through a resident software program.
Push-button (PB) station	The wall mounted, pedestal mounted, or hand held device used to control the operation of the VRC.
Qualified person	A person, who by possession of a recognized degree, certificate, professional standing, or skill, and who by knowledge, training and experience, has demonstrated the ability to deal with problems relating to the subject matter, the work, or the project.
Ramp	An access ramp used to load on and off of a carriage deck.
Rated load	The load the VRC is designed for and installed to lift at a rated speed (see Lifted load).
Reflector	A plastic, prismatic object used to reflect a beam of light emitted from a photoelectric sensor.
Roll-off panel	See Back-stop panel.
Roller chain	The type of chain drive most commonly used for transmission of mechanical power. The roller chain consists of a series of short cylindrical rollers held together by side links and connecting pins. The roller chain is driven by a toothed wheel called a sprocket.
Safety cam	Spring-loaded, hardened steel cam directly attached to the lift chain or gate chain that engages if the lift chain or gate chain breaks or slackens, preventing the carriage or gate panel from dropping more than a few inches.
Side guards	A protective enclosure on the outermost edge of the inoperable sides of the deck welded to the carriage to contain load. Can be rails, sheet steel, or expanded metal.
Slack chain device	A device that monitors a chain and trips if the chain goes slack. If the chain becomes slack or breaks, the limit switch mounted on the slack chain device will trip and remove power to the circuit.



Spliced guide column	Guide column that is fabricated and delivered in two or more sections necessitated by manufacturing, handling, or installation constraints.
Sprocket	A wheel typically mounted on a shaft. The wheel has a row of teeth around its edge that fit into the links of a chain.
Straddle	A style of VRC where the carriage rides between two guide columns that are located on opposite sides of the carriage. This style of lift will accommodate "C" and "Z" type loading patterns.
Top of roller (TOR)	Top elevation of a horizontal conveyor system roller which is also the lower elevation of the load.
Touchscreen	See HMI.
Transom	A panel or panels used to close an enclosure opening above the VRC entrance.
Travel	The difference in elevation between the bottommost level of the carriage platform and the uppermost level of the carriage platform, regardless of whether the carriage is pit or floor mounted.
UHMW (Ultra-High Molecular Weight)	An abrasion-resistant, high-impact, polyethylene material used throughout the VRC to protect and/or guide moving parts.
Uprights	The portion of the carriage that houses the wheels that guide the carriage between the columns.
VAC	A single panel vertical acting gate.
VFD (Variable-Frequency Drive)	A VFD is a type of drive used in electro-mechanical drive systems to control AC motor speed and torque by varying the motor frequency and voltage.
Velocity fuse	A device that senses hydraulic flow across a control orifice when the pressure differential exceeds a predetermined amount. A spring-biased poppet closes, shutting flow to the damaged hydraulic circuit and prevents the lift carriage from descending.
Vertical travel	Distance the carriage deck travels; floor-to-floor or total distance (see Travel).
Vertical Reciprocating Conveyor (VRC)	A reciprocating power actuated lifting device (not designed to carry passengers or an operator) that receives loads on a carriage and transports these objects from one operating elevation to another.
VRC specification sheet	PFlow Industries, Inc. informational data sheet providing general information on a specific VRC.
Wheelblock assembly	Sub-assembly fastened to the carriage upright that contains the guide roller elements and safety cam for the chain driven VRC lift. The lift chain is typically attached to the wheelblock assembly safety cam.



Gate Types:

Single swing gate	This type of gate hinges on one side and latches on the other, may be either right or left-hand swing. Clear space is required in front of the VRC for the gate to swing open.
Bi-parting swing gate	The bi-parting, swing gate has hinges on each side and latches in the center. Clear space is required in front of the VRC for the gates to swing open.
Single panel vertical acting gate (VAC)	The VAC gate panel closes to the floor and opens in the upward direction.
Double panel vertical acting gate (BVAC)	The BVAC gate is the same as the single panel VAC above in operation and use except the two (2) panels telescope from a nested position.
Horizontal sliding gate	The horizontal sliding gate operates in the same manner as a vertical acting gate except the gate functions in the horizontal direction.
Roll-up door	The roll-up door can be anything from an industrial type roll-up steel door to self-storage facility type door.









Section 6 | Electrical Standards and Definitions



MATERIAL HANDLING SOLUTIONS

Field Electrical Wiring Standards	All electrical wiring and craftsmanship completed in the field shall be in accordance with existing state, local and National Electrical Code (NEC) standards.
Definitions In-field electrical wiring	All hard wiring of all electrical devices external of control panel.
Control circuit	The control circuit refers to all circuits and devices at 120 VAC and below.
Power circuit	Power circuit refers to all circuits and devices at 208 VAC and above.
Systems	Systems refers to automated vertical and horizontal conveyors.
Requirements	1. It is recommended that all control circuit wiring is #14 AWG, copper, stranded, type THHN or equal, 600 VAC.
	2. It is required that all power circuit wiring is #12 AWG minimum (sized appropriately for the load), copper, stranded, type THHN or equal. A green grounding wire shall be provided to power devices.
	3. Per NFPA 79, the colors of individual conductors shall be: Power wiring - Black 115 VAC - Red24 VAC neutral - White 24 VDC - Blue115 VAC neutral - White 24 VAC - Red/black0VDC - White/blue Ground - Green or green/yellow
	<i>Note:</i> These colors only apply to individual conductors. These colors do not apply to prefabricated cables.
	4. All wires must be labeled on each end with the wire number from the electrical drawing using a machine or computer generated label, utilizing black characters on a white background.
	5. All field devices must be individually terminated in the control panel.
	6. Screw on solderless connectors (wire nuts) shall be of the insulated type, spring lock, and of the proper size to accommodate wires.
	7. Terminal lugs shall be of the insulated type, crimp style, and of the proper size to accommodate wire(s) and terminal fasteners.
	8. Conduit and related hardware shall conform to local, state, and NEC standards. The minimum size shall be 1/2". Connectors and couplings shall be appropriate for conduit type.
	9. Flexible conduit shall be a minimum of 1/2", shall be of the liquid-tight type, and shall be installed with compatible liquid-tight connectors.
	10. The customer shall locate and install a fused disconnect switch within the line of sight of the control panel. The customer shall ensure accessibility to the disconnect switch with regard to existing electrical codes and standards.
	11. Control wiring and conduit shall be separate from the power wiring and conduit.
	12. When mounting resistor banks, make sure the resistor elements are horizontally positioned.
	13. Drop cords (flexible cords) shall be multi- conductor festoon-type cable where applicable.



Electrical Ruling Bodies	
NEMA	<i>National Electrical Manufacturers Association</i> provides national testing and manufacturing standards body of electrical apparatus.
UL	<i>Underwriters Laboratories, Inc.</i> is an independent testing laboratory. Many local codes require UL control panels and electrical apparatus.
JIC	<i>Joint Industry Council</i> is an advisory group that provides standards for production equipment, safety, and dependability.
NFPA	<i>National Fire Protection Association</i> is the ruling board of NEC and sets national fire and safety standards for equipment and manufacturing facilities.
CSA	Canadian Standards Association is a regulatory agency of Canada.
ANSI	American National Standards Institute oversees the creation, promulgation, and use of thousands of norms and guidelines that directly impact businesses.
ASME	<i>American Society of Mechanical Engineers</i> is a leader in technical innovation with a focus on advancing and applying engineering knowledge and communicating the excitement of engineering. This group is the Secretariat for ANSI.
NEC	<i>National Electrical Code</i> is an advisory board to NFPA with recommendations and codes usually adopted throughout the United States.
PFlow's Standard	NEMA 12 classification is to be used in a general purpose, indoor only application.
	All PFlow Industries, Inc. control systems are built to a NEMA 12 minimum classification. All PFlow Industries, Inc. control systems conform to the following standards:
	 <i>NFPA 70 (NEC):</i> The National Electrical Code. <i>NFPA 79:</i> Electrical standard for industrial machinery.
Outdoor Application	Outdoor equipment or electrical devices exposed to severe weather conditions should not be rated less than NEMA type 4. This is a watertight, dust-tight, indoor-outdoor classification that will provide protection against splashing water, seepage of water, falling or hose-directed water, and severe external condensation.
Corrosive Application	The chemical industry on the whole usually specifies a minimum NEMA type 4X. A NEMA 4X rating is similar to a NEMA 4 with added corrosion resistance.

Section 6 | Electrical Standards and Definitions



PFlow's Standard (continued)	
Hazardous Location	Hazardous locations are an extremely specialized electrical classification. Few electrical experts exist in this field. All hazardous locations must be handled as defined by the class, division, and group designator for the job site condition.
	The NEC has three classes (I, II, III), - two divisions, (1 and 2) and seven group designations (A, B, C, D, E, F, and G).
Class Definitions	<i>Class I locations:</i> Locations in which flammable gases, flammable liquid- produced vapors, or combustible liquid-produced vapors are or may be present in the air in quantities sufficient to produce explosive or ignitable mixtures.
	<i>Class II locations:</i> Locations that are hazardous because of the presence of combustible dust.
	Class III locations: Locations that are hazardous because of the presence of easily ignitable fibers or where materials producing combustible flyings are handled, manufactured, or used, but in which such fibers/filings are not likely to be in suspension in the air in quantities sufficient to produce ignitable mixture.
Division Definitions	<i>Division 1</i> is an extremely dangerous explosive condition that exists normally.
	<i>Division 2</i> is a dangerous explosive condition that could exist but usually does not.
Group Designations	Group designations are given by the NFPA, State Fire Marshals, insurance companies or consulting engineering firms according to the gasses, dust, or other particles in the area and the spark or temperature needed to produce an explosion.

Section 6 | Electrical Standards and Definitions



MATERIAL HANDLING SOLUTIONS



Section 7 | Mechanical Overview



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Mechanical Each Series 21 (hydraulic) Vertical Reciprocating Conveyor (VRC) consists of two (2) columns, hydraulic pump and motor, hydraulic actuating mechanism, **Overview** a moving carriage deck, enclosures, and if furnished, interlocked safety gates or doors. In addition, a main control panel and typically at least one pushbutton station per level are furnished. For more information on the electrical components, see Section 8 in this manual. The Series 21 consists of two (2) vertical upright columns. These are anchored to Lift Columns the floor at the lower floor level, positioned by the header assembly at the top, and braced to the building structure at the upper and intermediate levels. There are two (2) configuration types available for this model. "Straddle" has a Straddle / column located on each side of the carriage. The guide angles face each other **Cantilever** allowing the carriage to ride between them. See Figure 7-1. "Cantilever" has both **Configuration** columns located at the back of the carriage. See Figure 7-2. There is no difference in the operation or maintenance between these models.



Straddle Orientation Figure 7-1

Cantilever Orientation Figure 7-2

Section 7 | Mechanical Overview



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Hydraulic Pump and Motor

Placement Considerations The hydraulic pump and motor unit consists of a motor, gear pump, flow control valve, pressure switch, reservoir, air (breather) cap, oil filter, and an accumulator. See Figure 7-3.

Install the hydraulic pump and motor on a level, static, and solid foundation at the recommended floor level listed on the PFlow Industries, Inc. General Arrangement (GA) drawing.

Install the hydraulic pump and motor in a location that is easily accessible. The ability to service and inspect the hydraulic pump and motor is an important consideration in the life of the hydraulic system. The oil breather cap, manifold block, pressure gauge, pressure switch, and oil filter must be visible and accessible.



Hydraulic Pump and Motor Components Figure 7-3


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Safety Cam and Wheelblock

Two (2) safety cam assemblies are bolted to the carriage uprights and reside inside the column.

Straddle configurations have four (4) twin roller guide wheelblock assemblies bolted to the carriage uprights (two on each side) with one wheel riding within the column and the other wheel riding on the outside of the column. See Figure 7-4 and Figure 7-5.

Cantilever configurations have four (4) single roller guide wheelblock assemblies bolted to the carriage uprights (two on each side) with the single wheel riding within the column.



Twin Roller Guide Locations Figure 7-5

Safety Cam and Twin Roller Guide Location Figure 7-4

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Safety Cam Function

If the lift chain breaks or becomes slack, the safety cam will pivot into a jam position with the column guide angle to stop the carriage from falling. The safety cam shoe on the outside of the guide angle track helps wedge the safety cam teeth. See Figure 7-6 and Figure 7-7.



Safety Cam Disengaged Figure 7-6

Safety Cam Engaged Figure 7-7

Section 7 | Mechanical Overview



MATERIAL HANDLING SOLUTIONS

Mechanical Stop	Upward travel of the carriage is lin (jackscrew assemblies). See Figure	nited by two (2) positive mechanical stops e 7-8.
Hydraulic Cylinder	The hydraulic actuating mechanis is attached to each of the columns pushed up.	m is driven by two (2) cylinders. A cylinder . When the cylinders extend, the carriage is
Velocity Fuse	A velocity fuse prevents uncontrol rupture. See Figure 7-9.	led descent in the event of a hydraulic hose
	Jackscrew assembly 15874-0006.SMG PFL-180928-2	And the second state of th



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Enclosures

In accordance with ASME B20.1, Section I-3.9, PFlow Industries, Inc. supplies standard 8' (2,438 m) tall enclosure panels to be installed around the Vertical Reciprocating Conveyor (VRC) as required by site conditions. The enclosure panels are steel with 1-1/2" (38mm) angle frame and 16 gauge flattened expanded metal designed to reject a ball 2" (51mm) in diameter. PFlow Industries, Inc. standard enclosure panels are typically 8' tall (2,438 m). Full height enclosures (FHE) are furnished when designed for site specific requirements. See Figure 7-10.



Floor Level Enclosures Figure 7-10



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Gate Assemblies

A safety gate assembly or door is provided at each level opening accessing in the lift area. All gates and/or doors accessing the lift area are electromechanically interlocked. When a gate or door is open the interlock prevents movement of the carriage away from the respective level. When the carriage is not present at a level, opening the gate or door is prevented by the mechanical interlock. See Figure 7-11.

PFlow Industries, Inc. offers various styles of interlocks depending upon the gate type and application.



The parts section of this manual contains views with part numbers.

Swing Gate Interlock Examples Figure 7-11

Section 7 | Mechanical Overview



MATERIAL HANDLING SOLUTIONS

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Examples





Cable Actuator Figure 7-14

Anderson - VAC Figure 7-15



Electrical Overview	The following is a standard description of the electrical wiring of a D or 21 series hydraulic VRC. This does not include any specifics on options available or ordered (e.g., gates, DeckLocks, photo eyes). A copy of the electrical schematic can be found in the control panel and the shipping packet originally included in the parts crate.
	WARNING Falling hazard! Make sure all safety devices are in place and operable before using the equipment. If any safety device is missing or inoperable, immediately remove the equipment from service.
	Per ASME B20.1, all gates or doors accessing the lift area must be electro-mechanically interlocked. This requires electrical contacts to prevent the lift from operating if a gate is open when the carriage is at the level and mechanical locks to lock the gate until the carriage is at that level.
NOTE	Different gate interlock types and styles are supplied depending upon the gate type and site conditions. Standard gate styles can incorporate one to four electrical components per gate.
Main Control Panel	All electrical devices are connected individually to the main control panel. The main control panel contains a fused transformer, motor starter, relays, etc. A motor overload and current sensor is provided to protect the motor from excessive current draw. The timing relay is fixed and times the solenoid to lower the carriage to the first level.
Push Button Stations	One push-button station is normally supplied for each level. ASME B20.1 code requires that the push-button stations be remotely located and unable to be activated by someone standing on the carriage. Each push-button station contains Send to "x" push-buttons and an emergency stop (E-stop).
	The Send to "x" push-buttons are momentary contact. This means the operator can press and release the Send to "x" push-button and the carriage will travel to the selected level. The operator does not need to hold the Send to "x" push-button for the carriage to continue moving. When pressed, the emergency stop prevents the carriage from moving. The emergency stop must be pulled out before carriage movement can be initiated again.
Main Disconnect Switch	As required by NEC code, the main disconnect switch must be lockable and located within line of sight of the control panel and no more than 6' 6" (1,981 m) off the floor.



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Hydraulic Pump and Motor

The pump and motor has three (3) electrical components: a motor, a pressure switch, and an electrically actuated valve. The motor must be located within 15' (4,572 m) of the VRC. The motor wiring must be verified prior to energizing the VRC.

Section 9 | Sequence of Operation



MATERIAL HANDLING SOLUTIONS

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Before You BeginRead this entire manual before operating the Vertical Reciprocating Conveyor
(VRC).Service must be performed by qualified and trained service technicians only.

NOTICE A qualified person is defined as a person who, by possession of a recognized degree or certificate of professional standing, or by extensive knowledge, training, and experience, has successfully demonstrated his/her ability to solve problems relating to the subject matter and work.

Personnel to carry out work on the VRC must exclusively be qualified personnel who - based upon their education, experience, instructions as well as knowledge concerning relevant standards and provisions, accident prevention, regulations and operating conditions - have been authorized by the person being responsible for safety, to carry out the activities described in these instructions and who - when doing so - are in a position to recognize possible risks early and to avoid them.



- Stay within the rated lift capacity.
- Make sure all safety devices are in place and operable before using the equipment. If any safety device is missing or inoperable, immediately remove the equipment from service.



- Falling Hazard! Close all gates before the carriage is moved. Never leave the lift unattended with the gates in the open position. Never close gates when a person is on the carriage or within the fenced area.
- Keep clear of unsupported platforms. Stay out of the area under a raised platform. If a maintenance operation requires the carriage to remain in the raised position, refer to Bulletin 15709-0083 for additional information or contact PFlow Industries, Inc. Customer Support Department for assistance.

Always return the carriage to the lowest level when the VRC is not in use.



- Passengers are not permitted. Riding may result in death or serious personal injury.
- This equipment can be dangerous if not used properly. Allow only competent adults who have been properly trained and authorized personnel to operate this equipment.



- Falling Hazard! Close all gates before the carriage is moved. Never leave the lift unattended with the gates in the open position. Never close gates when a person is on the carriage or within the fenced area.
- Avoid Shifting Loads! Place the load in the center of the carriage platform to avoid shifting loads. Lock rolling casters in place. Make sure that any portion of the load does not overhang the perimeter of the carriage. Prevent unstable load conditions.



Entanglement hazard! Secure long hair, wear snug-fitting clothing, and avoid wearing jewelry while using the VRC.



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Begin Sequence

- 1. Press the desired floor level button on the push-button station. See Figure 9-1. The coil in the motor starter magnetically closes the high voltage contacts and the power circuit to the motor starter. See Figure 9-2. This action turns the motor in the needed direction.
- 2. Two (2) enmeshed gears in the gear pump interact to lift the hydraulic fluid from the reservoir. The hydraulic fluid is forced past a line check valve into the hydraulic system. Control voltage to the motor starter coil pulls in the high voltage contact tips and allows the motor to turn in the desired direction.
- 3. High pressure hydraulic fluid travels through a flexible supply hose to the supply port at the top of each hydraulic cylinder. See Figure 9-3.
- 4. Fluid enters the hydraulic cylinders and acts against the piston causing it to retract. As the piston retracts, the clevis pulls down on the chains and causes the carriage to raise. See Figure 9-4.





Push-Button Station Figure 9-1





Supply Hose Figure 9-3

Carriage Movement Figure 9-4

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Sequence (continued)

- 5. When the UHMW blocks on the carriage makes contact with the jackscrew assemblies the carriage stops. An increase in hydraulic pressure occurs in the cylinder and the supply line. See Figure 9-5.
- 6. The increase in pressure is sensed by the pressure switch and appears on the pressure gauge. The switch activates, interrupting the control circuit to the motor starter, shutting down the hydraulic pump unit. See Figure 9-6.
- 7. When the pump stops, the line check valve closes and captures the fluid behind it in the lines and cylinders. This holds the carriage at the upper level.
- **NOTE** When the emergency stop is pushed, the line check valve closes and captures the fluid behind it in the lines and cylinders. This holds the carriage at its current position.
 - 8. When the "Send to 1" button is pressed on the push-button station, the stem on the down solenoid valve is energized. The hydraulic fluid in the supply line and cylinder returns to the reservoir through the oil filter.
 - 9. As the oil leaves the cylinder, the weight of the carriage extends the piston and lowers the carriage. The return fluid passes through the flow control valve and restricts the fluid movement. This action controls the carriage down speed.
 - 10. The timing relay in the control panel is activated and holds the down solenoid open. The timer is pre-set to allow enough time for the carriage to descend to the first level. The down solenoid closes when either the timer "times out" at 120 seconds or the next time the "Send to 2" button is pressed. This completes one full cycle of operation.





Jackscrew Figure 9-5

Hydraulic Pump Figure 9-6

Section 9 | Sequence of Operation



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To Operate the Lift

- 1. Close all doors and gates and make sure the latches are engaged.
- 2. Press the desired floor level button on the push-button station to move the carriage to the desired floor. The carriage stops when the appropriate level is reached.
- 3. When the VRC arrives at the appropriate level and comes to a complete stop, open the doors and gates.
- 4. If an emergency occurs when the carriage is moving, push the emergency stop (E-stop) button. The VRC is inoperable until the E-stop button is pulled out. See Figure 9-7.



Push-Button Station Figure 9-7



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Before You Begin Read this entire manual before operating the Vertical Reciprocating Conveyor (VRC). Service must be performed by qualified and trained service technicians only. A qualified person is defined as a person who, by possession of a recognized degree NOTICE or certificate of professional standing, or by extensive knowledge, training, and experience, has successfully demonstrated his/her ability to solve problems relating to the subject matter and work. Personnel to carry out work on the VRC must exclusively be qualified personnel who - based upon their education, experience, instructions as well as knowledge concerning relevant standards and provisions, accident prevention, regulations and operating conditions - have been authorized by the person being responsible for safety, to carry out the activities described in these instructions and who - when doing so - are in a position to recognize possible risks early and to avoid them. Keep clear of unsupported platforms. Stay out of the area under a raised platform. If a maintenance operation requires the carriage to remain in the raised position, physically secure the carriage with a maintenance pin, DeckLock system, chains, cables, or with a maintenance operation option for the platform. **Emergency Use** The down solenoid is equipped with a manual lowering valve. This is to be used only in emergency situations when a load is stuck in upward mid-travel Only! and the only way to free the load is to lower the carriage. See Figure 10-1. 1. Pull the manual lowering valve

- 1. *Pull the manual lowering valve up.* This will allow the carriage to descend.
- 2. When the carriage reaches the floor, release and **push the manual lowering valve down** to properly seat the valve in the closed position.



Manual Lowering Valve Location Figure 10-1

Section 10 | Manual Lowering



MATERIAL HANDLING SOLUTIONS





WARNING	•	Do not use any corrosive or flammable solvents or cleaning agents on the machine that contain TRI, PER, TETRA, or FCHC. Read the instructions on the packaging when use is made of chemical substances (cleaning agents).
	•	Electrical components should not make contact with water or other liquids.
	•	Do not clean the VRC or any of its components with compressed air or water under high pressure.
	•	Do not use abrasive steel pads, wire brushes, or scrapers when cleaning.
	•	Avoid parts made of rubber or plastic, such as cables and gaskets, from making contact with oil, solvents, or other chemicals.
	•	Climbing, sitting, walking, or riding on equipment while the equipment is in operation could result in death or serious injury.
	•	Close all gates before the carriage is moved. Never leave the VRC unattended with the gates in the open position. Never close gates when a person is on the carriage or within the fenced area.
	•	The most common reason for access to the area beneath the carriage is to remove debris from the pit. This is best accomplished using a long handled broom or rake to avoid entering the pit under the raised carriage deck. Only qualified person following proper lockout/tagout procedures with the carriage properly secured in a raised position are permitted to access the pit or hoistway enclosure at the bottom level. Refer to Bulletin 15709-0083



• Entanglement hazard! Secure long hair, wear snug-fitting clothing, and avoid wearing jewelry while using the VRC.

Cleaning

- 1. Remove all product from the VRC carriage.
- 2. Lockout the VRC in accordance with the facility Lockout/Tagout program.



3. Remove spills and dirt by hand.

for additional information.

- 4. Refer to Bulletin 15709-0083 for additional information on procedures to access the area beneath the carriage to remove debris from beneath the carriage.
- 5. Report any unsafe condition or damage to the personnel responsible for the VRC and make sure that any damage is remedied before restarting the VRC. Do not allow the VRC to operate when unsafe conditions arise.

Section 11 | Cleaning - VRC



MATERIAL HANDLING SOLUTIONS





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The VRC requires minimal attention on a regular basis to prevent equipment failures or accelerated wear and tear. This section is provided for the assistance of qualified and trained service technicians only and is not intended for use by untrained or unauthorized service personnel. Make sure all steps are completed. A record of regular, properly conducted preventive maintenance provides a running history of any issues the VRC may have. The reports will identify trends, and helps anticipate expected wear and tear repairs. Sign and return to PFlow Industries, Inc. Customer Support Department via e-mail to csd@pflow.com

NOTICE A qualified person is defined as a person who, by possession of a recognized degree or certificate of professional standing, or by extensive knowledge, training, and experience, has successfully demonstrated his/her ability to solve problems relating to the subject matter and work. • If any defects relating to operating safety and reliability are detected or if any damage occurs, the VRC must be taken out of operation immediately. Lockout/tagout the VRC before performing any maintenance on electrical components. De-energize any circuit before work is begun. Take appropriate measures for safely working at heights. Make sure that no persons or objects are within the range of any moving parts of the VRC. Climbing, sitting, walking, or riding on equipment while the equipment is in operation could result in death or serious injury. If this VRC needs to be modified in any way, contact PFlow Industries, Inc. for assistance. Do not make any unauthorized changes. Before the VRC is put into operation, all VRC parts must comply with all relevant health and safety directives and regulations. Falling Hazard! Close all gates before the carriage is moved. Never leave the lift unattended with the gates in the open position. Never close gates when a person is on the carriage or within the fenced area. Entanglement hazard! Secure long hair, wear snug-fitting clothing, and avoid wearing jewelry while using the VRC. Paint overspray on the hydraulic cylinder rod will damage the packing seals and void the manufacturer's warranty. Cover exposed rods with removable plastic or soluble grease while painting or touching up the VRC.



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Hydraulic Safety Precautions



WARNING

- Wear personal protective equipment, such as gloves and safety glasses, whenever installing, servicing, or checking a hydraulic system.
- Assume that all hydraulic hoses and components are pressurized. Relieve all hydraulic pressure before disconnecting any hydraulic line.
- Never try to stop or check for a hydraulic leak with any part of your body; use a piece of cardboard to check for hydraulic leaks.
- Small hydraulic hose leaks are extremely dangerous, and can inject hydraulic oil under the skin, even through gloves.
- Infection and gangrene are possible when hydraulic oil penetrates the skin. See a doctor immediately to prevent loss of limb or death.



• Ingesting hydraulic fluid is toxic and hazardous to people and wildlife. Symptoms may be skin irritation, weakness in the hands, intestinal bleeding, pneumonia, or death. Seek first aid immediately. Dispose of spilled fluids appropriately.



- Hydraulic fluid is flammable. Make sure you know where fire extinguishers are kept and how to use them. Do not weld on or near pipes, tubes, or hoses that are filled with fluid.
- Do not overfill the hydraulic oil tank. Any overflow could cause a fire. Immediately repair any hydraulic oil leaks and clean up any spills.
- Shut off all electrical power to the Vertical Reciprocating Conveyor (VRC) while filling the hydraulic oil tank.
- Materials and fluids soaked in hydraulic fluid should be stored in sealed metal containers and disposed of at proper places.



• Hydraulic fluid is slippery. Wipe up spills immediately to reduce the risk of falls or slips.

Section 12 | 21 Series Preventive Maintenance and Schedule Checklist



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\checkmark	Action	How Often
	Verify overall operation.	monthly
	Verify that the carriage deck is flush with the floor level and every level. Adjust as necessary.	monthly
	Verify that all areas under and around the VRC are clean.	monthly
	Verify that all electrical components are undamaged. Repair or replace as needed.	monthly
	Verify that all gates and enclosures are undamaged and properly installed.	monthly
	Verify that all gate interlocks are functioning properly.	monthly
	Verify that all push-button stations and e-stops are functioning correctly on each level.	monthly
	Identify any unsafe condition. Document and report the condition immediately to the customer and then PFIow Industries, Inc. Customer Support Department. Do not allow the lift to operate when unsafe conditions arise.	monthly
	Inspect hoses and fitting for leaks.	monthly
	Verify that there is sufficient hydraulic fluid for operation. Add as needed.	monthly
	Inspect all welding, bracing, and anchoring for structural integrity.	3 months
	Verify that all nuts and bolts are tight. Adjust as necessary.	3 months
	Visually inspect all chains (e.g., lift, drive, tensioner, gate) for wear, rust, bent, cracked, or binding links. Lubricate with non-detergent, petroleum-based SAE 30 oil when dry.	3 months
	Verify that all moving components are functioning properly.	3 months
	Inspect all additional options and accessories (e.g., DeckLocks, maintenance pins, limit switches) and operation. Adjust as necessary	3 months
	Visually inspect the wheelblock guide rollers for rotation interference and wear.	3 months
	Verify that all electrical connections are tight.	3 months
	Inspect the drivebase chain sprocket for alignment and wear. Adjust as necessary.	6 months
	Inspect the set collars for alignment. Apply Loctite® Blue 242® to the setscrews and tighten.	6 months
	Apply lithium axle grease to the pillow block bearings on the drivebase.	6 months
	Verify that the carriage is level. Adjust as necessary.	6 months
	Inspect the hydraulic pump and motor operation, pressure switch setting, relief valve, and velocity fuses.	12 months
	Replace the hydraulic oil and oil filter.	12 months
	Inspect the roller guides and safety cam for deterioration.	12 months
	Replace all hoses and fittings.	5 years

Additional Notes or Follow-up Requirements

Customer signature:	Date work completed:
Name/Phone:	Authorized Technician(s):
Title:	Name:
E-mail:	Name:

Section 12 | 21 Series Preventive Maintenance and



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Schedule Checklist

Oil Environment	Hydraulic oil with a Saybolt viscosity of between 100 and 150 SSU or ISO 32 at operating temperatures should be used.			
	Extreme temperatures below 32°F (0°C) or above 100°F (38°C) and corrosive atmosphere may affect oil requirements. Consult PFlow Industries, Inc. Customer Support Department for assistance.			
Tools Needed	 5 - 10 gallons (19 - 38 liters) of ISO 32 hydraulic oil with a non-foaming additive Funnel with a screen Clean, lint-free cloth Hydraulic oil filter PFlow part #9760-0010 			
Change the Oil	Contamination must be periodically removed from the hydraulic system. It is advisable to drain the hydraulic oil after the oil is warmed to about 150°F (66°C). When doing this, the oil impurities have not yet settled and can be removed along with the drained oil.			
	1. Lower the carriage to the floor. Make sure the cylinders are fully extended.			
	2. Remove power, and follow OSHA electrical lockout/tagout requirements.			
	3. Place a catch basin below the hydraulic oil drain plug.			
	4. Remove the drain plug to drain the hydraulic fluid system.			
	5. Open the reservoir tank and wipe the inside of the reservoir tank with a clean, lint-free cloth.			
	6. Replace the rubber gasket seal on the reservoir tank lid.			
	7. Replace the top of the reservoir tank and close tightly.			
	8. Wipe the drain plug with a clean, lint-free cloth and replace.			
	9. Replace the oil filter with a new, factory-authorized oil filter replacement.			
	10. Remove the fill cap.			
	11. Use a funnel with a screen and pour ISO 32 hydraulic oil with a non-foaming additive into the reservoir tank. The tank capacity may be 5 - 10 gallons (19 - 38 liters).			
	4. Hydraulic Oil Drain Plug			
	13. Remove lockout/tagout requirements and restore power.			



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Clean the Reservoir	The reservoir is a settling basin for any contamination. It is important to remove all accumulated sediment from the bottom. Wipe down the interior to remove any further impurities. The inside cover of the reservoir should also be inspected. Large reservoirs can be a source of rust contamination due to condensation. The vibration of the pump unit results in rust flaking off into the fluid.
Flush the Reservoir	If contamination is evident in fluid samples, there is a good chance that accumulation has occurred somewhere within the system "plumbing". These deposits can score the cylinder rods, damage the seals, and interfere with the operation of the VRC. To prevent this type of damage, flush the system with a light viscosity oil containing a rust inhibitor to protect the metal surfaces from rust formation. It is advisable to drain the hydraulic oil after the oil is warmed to about 150°F (66°C). When doing this, the oil impurities have not yet settled and can be removed along with the drained oil.
	1. Follow steps 1-10 in Change the Oil instructions.
	2. Use a funnel with a screen and pour ISO 32 hydraulic oil with a non- foaming additive into the reservoir tank. The tank capacity may be 5 - 10 gallons (19 - 38 liters).
	3. Add a small percentage of special petroleum solvent cleaner into the reservoir tank.
NOTE	Fluid suppliers are the best source for solvents. Solvents such as alcohol, kerosene, and carbon tetrachloride are low in viscosity and tend to reduce the viscosity of the new fluid. Those solvents may not hold the washed out contaminants in suspension and may deposit them in another part of the system.
	4. Replace the fill cap and tighten.
	5. Remove lockout/tagout requirements and restore power.
	 Flush the system by operating the carriage up and down between floor levels. 10 - 50 hours of operation should be sufficient to loosen and remove the contaminated deposits.
	7. Follow steps 1-10 in <i>Change the Oil</i> instructions.
	8. Use a funnel with a screen and pour ISO 32 hydraulic oil with a non- foaming additive into the reservoir tank. The tank capacity may be 5 - 10 gallons (19 - 38 liters).
	9. Replace the fill cap and tighten.

10. Remove lockout/tagout requirements and restore power.







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Before You Begin Read this entire manual before any troubleshooting and service is attempted on the Vertical Reciprocating Conveyor (VRC). Observe all the safety information included in section 4 of this manual. Service must be performed only by qualified and trained service technicians familiar with the safe operation of this equipment. A qualified person is defined as a person who, by possession of a recognized degree NOTICE or certificate of professional standing, or by extensive knowledge, training, and experience, has successfully demonstrated his/her ability to solve problems relating to the subject matter and work. Personnel to carry out work on the VRC must exclusively be qualified personnel who - based upon their education, experience, instructions as well as knowledge concerning relevant standards and provisions, accident prevention, regulations and operating conditions - have been authorized by the person being responsible for safety, to carry out the activities described in these instructions and who - when doing so - are in a position to recognize possible risks early and to avoid them. High Voltage! A licensed electrician must install all electrical connections and permanent wiring in accordance with applicable local or national electrical codes. Make sure the equipment is properly grounded in accordance with local electrical codes or, in the absence of local codes, with the current edition of the National Electrical Code NFPA No. 70. Keep clear of unsupported platforms. Stay out of the area under a raised platform. If a maintenance operation requires the carriage to remain in the raised position, use a means of support such as adequately sized maintenance chains, maintenance pins, DeckLocks, or straps with shackles around the drivebase that are capable of supporting the weight of the carriage. Refer to Bulletin 15709-0083 for additional information. Assess the VRC and identify any potential load jambs. **WARNING** Lockout/tagout equipment before performing any adjustments or maintenance. If the equipment is not locked out, it could start unexpectedly and cause injury or damage. Make sure all personnel are aware of the potential for stored energy to be present even after the power has been locked out. Refer to ANSI Z244.1 and OSHA 29 CFR 1910.147 for minimum requirements for a lockout/tagout system. There may be additional state or local requirements. Toppling Hazard! Secure all VRC components (e.g., lift chain, gate panels, enclosure panels) that may fall during the troubleshooting process.

• Secure all VRC access areas (e.g., gates, push-button stations) before any troubleshooting or service is begun. Never leave the VRC unattended with the gates in the open position. Never close gates when a person is on the carriage or within the fenced area.

NOTICE

In the event of a load jam while the carriage is traveling up, push the "Send to 1" button on the push-button station. If that does not lower the carriage, use the manual lowering valve to lower the carriage. See Section 10 in the Owner's Manual.



The following table identifies some of the most common issues with the VRC, the possible causes, and the suggested solution.

Malfunction	Possible Cause	Solution	
Push-button	The emergency stop is pushed in.	Pull the emergency stop out.	
controls do not	Gates or doors are open or ajar.	Verify that all gates and doors are closed.	
operate the art.	Proofed diagonal drop bar on the carriage is up.	Lower the drop bar into position and make sure the prox sensor is made. The LED illuminates green when contact is made.	
	Main power disconnect is off.	Verify that there is a reason the power is off before turning the power on.	
	Thermal overload has tripped.	Press the reset button. If it trips again, determine the cause. The motor is overheating.	
	Control fuse is blown.	Investigate if the problem is related to the main power fuses or the control fuses. Correct the problem and replace the fuse.	
	Power circuit between the disconnect and starter is dead.	Using a voltmeter, measure the voltage. Repair as needed.	
	Down solenoid is bad.	Inspect, replace solenoid as needed.	
	Pressure switch is activated or bad.	Inspect, replace pressure switch as needed.	
Motor starts and carriage raises, but	Gates or doors are open or ajar.	Close the gate or door. Inspect the magnets and interlock. Adjust as needed.	
motor stops before	Carriage is overloaded.	Lower and remove excessive weight.	
the second level.	Object encountered.	Identify the problem. Remove or repair as needed.	
	Thermal overload has tripped.	Lower and remove excessive weight. Inspect pump for possible malfunction, excessive ambient temperature, or mechanical binding.	
	Pressure switch is activated.	Pressure switch setting is too low. Readjust the pressure switch setting to match the pressure setting listed on the hydraulic power data tag.	
Hydraulic pump	Low oil level.	Add oil to proper level.	
and motor runs but carriage does not raise, and there is erratic or low pressure shown on	Hydraulic pump is bad.	Replace as needed.	
the pressure gauge.			



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Malfunction	Possible Cause	Solution
Hydraulic pump	Oil is low.	Add oil to proper level.
and motor runs but carriage does not	Oil pickup tube is disconnected.	Connect oil pickup tube.
pressure shown on the pressure gauge.	Contamination — pickup tube is blocked.	Open reservoir. Inspect pickup tube. Clean if required.
	*Pump is cavitating.	Oil supply is low — fill reservoir. Oil is too heavy — change to proper viscosity oil.
	Motor rotation is incorrect.	Have a qualified electrician correct the problem.
Hydraulic pump and motor keeps running	Relief valve set too low.	Readjust the relief valve. Consult PFlow Industries, Inc. Customer Support Department for assistance.
and carriage is at the upper level.	Pressure switch set too high.	Readjust the pressure switch setting to match the pressure setting listed on the hydraulic power data tag.
	Bad pressure switch.	Replace pressure switch.
Excessive pump noise.	Damaged or worn pump.	Consult PFlow Industries, Inc. Customer Support Department for assistance.
	*Pump is cavitating.	Oil supply is low — fill reservoir. Oil is too heavy — change to proper viscosity oil.
	**Aeration is occurring.	Oil supply is low — fill reservoir.
Carriage raises, but will not lower.	Mechanical interference.	Identify the problem. Remove obstruction and repair as needed.
	Safety cam has set.	Identify the problem and repair as needed.
	Down solenoid is not actuating.	Troubleshoot the down solenoid and replace as needed.
	Velocity fuse is set.	Inspect hydraulic hose for breaks or a fitting leak. If none is found, attempt to increase pressure in the cylinders by pressing the up button on the push-button station.

* Cavitation is a vacuum in the fluid caused by a restricted or sharp bend in the inlet line, a clogged filter, or by fluid that is too high in viscosity. The characteristic sound of cavitation is a high-pitched "scream". The noise increases with the degree of cavitation and with increased operating pressure.

** Aeration is the presence of excessive air, usually in the form of bubbles, disbursed through the fluid caused by a damaged inlet or return line; a loose or defective fitting or seal; damaged or worn cylinder rod, packing, or seals; cracked junction blocks, tees, or piping; fluid level too low; air trapped in filter or excessive air trapped after adding fluid. Overheating or jerky and uneven movement in the pump or cylinders are the obvious symptoms of aeration.

Section 13 | Troubleshooting



Malfunction	Possible Cause	Solution
Carriage drifts down from a raised position.	Down solenoid manual release valve is open or not seated properly.	Close or seat the manual lowering valve properly.
	Down solenoid or check valve malfunction.	Inspect and replace as needed.
	Oil is bypassing the piston or rod end seals.	Replace the cylinder.
Carriage is spongy or bouncy.	Air is inside the cylinders.	Operate the carriage up and down between floor levels numerous times to remove air from the cylinder.
		Consult PFlow Industries, Inc. Customer Support Department for assistance.
	Extra bouncy when moving in the down direction — bad accumulator	Replace the accumulator.
Carriage lowers but	Debris in the pit.	Remove debris from pit and clean the area.
stops early.	Flow control valve is not set properly and timer has timed out (120 seconds).	Adjust flow control valve.
Carriage is binding.	Lift chains are out of sequence.	Inspect the number of chain links between the header sprocket and the carriage. Repair as needed.
Rough or noisy operation.	Travel interference.	Identify the problem, remove, and repair as needed.
	Interference between the chain and the chain tube block or header weldment.	Determine the cause and correct.
	Shaft pillow block bearings are worn or dry.	Inspect, lubricate, and replace as needed.
	Cylinder sprocket bearing is worn or corroded.	Inspect, lubricate, and replace as needed.
	Wheelblock guide rollers are worn.	Inspect and replace as needed. Determine the cause and correct.
Excessive metal shavings are accumulating at the bottom of the columns.	Lift chain is rubbing on the header weldment or chain tube block.	Immediately remove the VRC from operation. Contact PFlow Industries, Inc. Customer Support Department for assistance.

Section 14 | Adjust Motor Overload Sensor



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Before You Begin	Read this entire manual.	
The Purpose of the Motor Overload Sensor (MOL)	The PFlow Industries, Inc. D series Vertical Reciprocating Conveyor (VRC) is equipped with a Motor Overload Sensor (MOL). The MOL is prewired and located inside the electrical control panel. See Figure 14-1.	
	The MOL monitors the motor amp draw and provides enhanced over current protection of the lift motor. The MOL must be adjusted to the maximum "expected" current draw. If the motor current rises above the MOL set point, the MOL will trip. Tripping can be caused by a circuit malfunction, overloading the capacity of the lift, or an overhanging load trapped between floors.	C23 Cri Criz E1 Plus
Locate the Full Load	1. Review the electrical drawing J#-0050.	TRIP
Amperage (F.L.A.) Value	2. Locate the hydraulic pump motor information on page 1 or page 2. The F.L.A. value is listed after the HP value. See Figure 14-2. The information may also be found on the VRC Specification for this job.	Motor Overl



Motor Overload Sensor Figure 14-1



Test and Calibrate the MOL

- 1. Turn the trip point dial to match the F.L.A. value.
- 2. Place the maximum product load on the carriage.



Sample Pump Motor Information Figure 14-2

Section 14 | Adjust Motor Overload Sensor



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This list is a guide to assist the customer in establishing an emergency inventory for your PFlow Industries, Inc. Vertical Reciprocating Conveyor (VRC). Minimal down time is the reason to maintain an inventory of spare parts. Should any of these parts become damaged, the VRC will be out of service.

Description	Quantity	Part Number
Roller Guide Wheelblocks		
(choose one material type - refer to Bill of Mate	rials in Owner's Mar	nual)
Wheel, Nyloil (green), 3 1/2	2	
Wheel, Polyurethane (red), 3 1/2	2	
Wheel, Steel, 3 1/2	2	
Pin, 30mm	2	
Plate, Retainer	2	
Roller, Guide, 1.25 OD	2	
Bolt, Shoulder, 5/8 x 1 1/4	2	
Roller, Guide, 1.25 OD	4	6
Bolt, Shoulder, 1/2 x 1 3/4	4	
Push-Button Stations		
PB Station, 2-LVL, 22mm	1	
Emergency Stop (E-Stop)	1	
Operator Push-button Black Flush	1	
General		
Paint 13 oz. PFlow Blue Aerosol Spray	1	
Electrical		
Fuse, 0.8A, 600V, Class CC, Time Delay	5	
Fuse, 3A, 250V, Time Delay	5	
Hydraulics		
Hose, Low Pressure, 20'	1	
Hose, High Pressure, 24'	1	
Kit, Plumbing, Hydraulic	1	
Oil Filter, 10 Micron	1	

This is a general spare parts list. All Vertical Reciprocating Conveyors (VRCs) are custom built to order. Confirm with PFlow Industries, Inc. before ordering. Part numbers in this manual are subject to change without notice. Components replaced under warranty will be charged for in accordance with our RMA procedures. Minimum order charge is \$50, FOB Milwaukee, Wisconsin. PFlow Industries, Inc. Customer Support Department must issue an authorization in advance of any claim for warranty and/or warranty labor.

Section 15 | Recommended General Spare Parts - 21 Series



MATERIAL HANDLING SOLUTIONS





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Before You Begin

Part numbers in this manual are subject to change without notice. Components replaced under warranty will be charged for in accordance with our RMA procedures. Minimum order charge is \$35, FOB Milwaukee, Wisconsin.

Hydraulic Components

Item	Qty	Part No.	Description
1**		16090-**	Hydraulic Cylinder, 2.5 Bore
	1	8766-1009	Kit, Fitting, includes Items 2, 3, 6, 8, 9, and 10
2	2	8893-0010	Fitting, Elbow, Straight Thread, 7/8-14 M, 7/8-14 F
3	2	8892-0009	Velocity Fuse
4	2	8625-0024	Hose, High Pressure, 24'
5	1	4544-0000	Clevis Pin and Clip
6	2	8628-0000	Fitting, Elbow, FOR 3/8"M-ORFS 11/16-16 x 1/2"M-NPT 1/2-14
7	2	8626-0020	Hose, Low Pressure, 20'
8	1	9266-0008	Fitting, Adapter, FOR 1/2 Male OFS x 3/4-16 Straight Thread O-ring
9	1	9679-0008	Fitting, T Branch, 1/2" Male Inline x 1/2" Female O-ring Face Seal
10	1	8629-0000	Fitting, T Run, 3/8 Inline Male O-ring Face Seal x 3/8" Male Pipe
11	1	7260-0006	Fitting, Reducer, 1/2 M x 1/2 MPT x 3/8 FPT



** Contact PFlow Industries, Inc. Customer Support Department for part number. VRC serial number required.





Section 16 | Parts



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Carriage Stop

Item	Qty	Part No.	Description
	1	10414-3000	Kit, Pad, UHMW, Carriage (includes items 1 - 3)
1	2	8399-0016	Screw, BHSC, 3/8-16 x 1" Long
2	1	10414-0000	Pad, UHMW, Hydraulic Carriage Mounting
3	2	6708-0011	Nut, Lock, Nylon, 3/8-16



Jackscrew Assembly

ltem	Qty	Part No.	Description
1	2	8326-0018	Nut, Hex, Jam, 1-8 UNC
2	2	6358-0018	Nut, Hex, 1-8 UNC
3	1	6140-0000	Jackscrew, Adjustable Carriage Stop



Manifold Block Assembly

Item	Qty	Part No.	Description
1	1	11078-0003	Valve, Check
2	1	11078-0015	Gauge, Pressure
3	1	11078-0014	Accumulator
4	1	11078-0002	Valve, Down with Manual Release
5	1	11078-0005	Coil, Down Valve - 24 V
6	1	11078-0016	Manifold Block Assembly
7	1	11078-0001	Valve, Flow Control
8	1	11078-0004	Valve, Relief
9	1	11078-0006	Switch, Pressure





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Hydraulic Pump and Motor

Item	Qty	Part No.	Description
1	1	11078-0011	Filter, Hydraulic Oil
2	1	**	Motor Assembly, Pump
3	1	11078-0007	Breather, Oil Fill
4	1	11078-0013	Oil Sight Gauge
5	1	**	Hydraulic Pump Assembly
6	1	11078-0012	Strainer, Hydraulic Oil
*	1	11078-0020	Coupling, Motor Half
*	1	11078-0021	Coupling, Pump Half
*	1	11078-0022	Coupling, Insert

* Not Shown on Illustration

** Contact PFlow Industries, Inc. Customer Support Department for part number. VRC serial number required.



16217-7253.SMG PFL-181003-4



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Chain Loop Arrangement

The following drawings illustrate the path of the lift chain and tensioner chain. The size of the drive and the chains vary by application. Consult PFlow Industries, Inc. Customer Support Department before ordering.

Item	Qty	Part No.	Description
1	1	2692-1000	Chain, #80, SBR
	1	2692-6100	Chain, #80, HSP
	1	2692-5000	Chain, #80, PCP
	1	2692-1050	Chain, #80, DC
	1	2693-1000	Chain, #100, SBR
	1	2693-6100	Chain, #100, HSP
	1	2693-5000	Chain, #100, PCP
	1	2693-1050	Chain, #100, DC
2	2	2692-1001	Master Link, #80 Chain, SBR
	2	2692-6101	Master Link, #80, HSP
	2	2692-5001	Master Link, #80, PCP
	2	2692-1051	Master Link, #80, DC
	2	2693-1001	Master Link, #100 Chain, SBR
	2	2693-6101	Master Link, #100, HSP
	2	2693-5001	Master Link, #100, PCP
	2	2693-1051	Master Link, #100, DC
3	1	6190-0000	Toggle, #80 Chain
	1	6189-0000	Toggle, #100 Chain
4	2	6187-0000	Safety Cam Link, Untreated
		6187-0001	Safety Cam Link, Treated



** Contact PFlow Industries, Inc. Customer Support Department for the VRC specific part number. VRC serial number required. C



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Anderson Interlock

The interlock is a device used to mechanically prevent the gate from opening. Below is the Anderson interlocks supplied. As a safety device, replacement components are only available as shown below. Some configurations may vary by application.





Item	Qty	Part No.	Description	
1	1	9292-0120	10' Control Cable Assembly	
	1	9292-0180	15' Control Cable Assembly	
	1	9292-0300	25' Control Cable Assembly	
	1	9292-0360	30' Control Cable Assembly	
2	1	9280-0000	Roller Arm Assembly	
	1	9284-0040	Wheel, Polyolefin, 2-1/2	
3	1	10170-0000	Bracket, Mtg, Control Cable	
4	1	**	Extension Spring	
5	1	10167-0000	Plate, Interlock, Gate V.A.	
6	1	9332-0009	Set Collar, Cable Interlock	
	1	3694-0000	Eye Bolt, 1/4-20, 1" Long	
	1	6358-0009	Hex Nut, 1/4-20, Plated	
7	1	2678-0000	Interlock, Anderson, LH	
	1	2678-0001	Interlock, Anderson, RH	
	1	2678-4000	Interlock, Anderson, LH, Water Resistant	
	1	2678-4001	Interlock, Anderson, RH, Water Resistant	
	1	2678-0000-QD	Interlock, Anderson, LH, with Quick Disconnect	
	1	2678-0001-QD	Interlock, Anderson, RH, with Quick Disconnect	
	1	2678-4000-QD	Interlock, Anderson, LH, Water Resistant, with QD	
	1	2678-4001-QD	Interlock, Anderson, RH, Water Resistant, with QD	
8	1	6029-0020	Screw, HHC, 1/4-20, 1-1/4"	
	1	5858-0009	Lock Washer, Std, 1/4	
	1	5834-0001	Nut, 1/4-20, with Spring	

** Contact PFlow Industries, Inc. Customer Support Department for part number. VRC serial number required.



PFlintlock Interlock

Item	Qty	Part No.	Description
1	1	9292-0120	10' Control Cable Assembly
	1	9292-0180	15' Control Cable Assembly
	1	9292-0300	25' Control Cable Assembly
	1	9292-0360	30' Control Cable Assembly
2	1	9280-0000	Roller Arm Assembly
	1	9284-0040	Wheel, Polyolefin, 2-1/2
3	1	10170-0000	Bracket, Mtg, Control Cable
4	1	**	Extension Spring
5	1	9332-0009	Set Collar, Cable Interlock
	1	3694-0000	Eye Bolt, 1/4-20, 1" Long
	1	6358-0009	Hex Nut, 1/4-20, Plated
6	1	11947-0001	Plate, Interlock, PFlintlock
7	1	19080-0000	Interlock, PFlintlock, 2 Contact, LH, ETL
	1	19080-0001	Interlock, PFlintlock, 2 Contact, RH, ETL
	1	19080-0002	Interlock, PFlintlock, 1 Contact, LH, ETL
	1	19080-0003	Interlock, PFlintlock, 1 Contact, RH, ETL
8	3	6029-0016	Screw, HHC, 1/4-20, 1.0, GR5
	3	5858-0009	Lock Washer, Std, 1/4
	3	7768-0009	Washer, Flat, 1/4, SAE
	3	5834-0000	Nut, Twirl, 1/4-20





** Contact PFlow Industries, Inc. Customer Support Department for part number. VRC serial number required.

GAL Interlock

ltem	Qty	Part No.	Description
1	1	13660-0000	Interlock, GAL, RH
	1	13661-0000	Interlock, GAL, LH
2	1	8078-0013	Keeper




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Gate Status Switches

A gate status switch is supplied when the contact are not being used. If required, it will be mounted to the gate post or header. Normally the GAL and Anderson interlocks do not use this switch. Specific order requirements may differ.



Item	Qty	Part No.	Description
1	1	6220-0000	Roller Plunger, Parallel
2	1	6216-0000	Roller Plunger, Perpendicular
3	1	2893-0000	Adjustable Roller Arm
4	1	2891-0000	Switch



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Safety Cam Assembly

Columns are produced with three (3) different web flange thicknesses. Be aware that epoxy paint and galvanized coatings add to that thickness:

15# = .260" (+.005" coating) 20# = .360" (+.005" coating) 25# = .460" (+.005" coating)

15# Columns	Right-hand	17550-0000
15# Columns	Left-hand	17550-1000
20# Columns	Right-hand	17550-0001
20# Columns	Left-hand	17550-1001
25# Columns	Right-hand	17550-0002
25# Columns	Left-hand	17550-1002
25# Columns - HT	Right-hand	17550-0012
25# Columns - HT	Left-hand	17550-1012



Item	Qty	Part No.	Description	Item	Qty	Part No.	Description
1	2	8742-0032	Pin, Clevis, 15# Column	5	6	5858-0015	Lock Washer, Std, 5/8
	2	2521-0000	Pin, Clevis, 20# & 25# Column	6	4	6296-0015	Washer, Std, Flat, 5/8
2	2	6187-0000	Link, Safety Cam	7	2	2198-0040	Screw, HHC, 5/8-11 X 2.25, Gr8
	2	6187-0001	Link, Safety Cam, Treated	8	1	2754-0000	Shoe, Safety Cam
3	2	2522-0000	Pin, Cotter, 5/32 X 1 1/4	*	1	2767-0000	Spacer, Safety Cam Shoe, .08 (20# Columns)
4	4	7278-0024	Screw, HHC, 5/8-11 X 1.5, Gr5		2	2767-0000	Spacer, Safety Cam Shoe, .08 (25# Columns)

* Not Shown on Illustration



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Guide Roller Block Assembly - 17840-0000



Item	Qty	Part No.	Description
1	1	17838-0000	Block, Guide Roller
2	2	9237-0040	Bolt, HHC, 1/2-13 x 2.5, GR5
3	2	5858-0013	Lock Washer, STD, 1/2
4	2	17539-0000	Roller, Guide, 1.25 OD
5	2	2503-0028	Bolt, Shoulder, 1/2 x 1 3/4



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Twin Roller Guide Wheelblock Assembly

RH - 17544-0000 Nyloil Wheels (green) LH - 17544-1000







Note: Apply moly coat grease to inside diameter of wheel prior to inserting pin.



Item	Qty	Part No.	Description
1	4	6758-0036	Screw, HHC, 5/8-11 x 2.25, GR5
2	8	5858-0015	Lock Washer, Std, 5/8
3	8	6296-0015	Washer, Std, Flat, 5/8
4	4	7278-0024	Screw, HHC, 5/8-11 X 1.5, GR5
5	2	17546-0000	Pin, 30mm
6	2	17548-0000	Wheel, Nyloil, 3.5 x 1.5
7	4	2888-0012	Screw, BHSC, 1/4-20 x 3/4
8	4	6708-0009	Nut, Lock, Nylon, 1/4-20
9	2	17545-0000	Plate, Retainer
10	3	9237-0024	Screw, HHC, 1/2-13 x 1.5, GR5
11	3	5858-0013	Lock Washer, Std, 1/2
12	1	17561-0000	Bar Clamp
13	1	17840-0000	Guide Roller Block Assembly
14	1	17543-0000	Nyloil Wheel Assembly



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Twin Roller Guide Wheelblock Assembly

RH - 17544-0010 LH - 17544-1010

Polyurethane Wheels (red)







Item	Qty	Part No.	Description
1	4	6758-0036	Screw, HHC, 5/8-11 x 2.25, GR5
2	8	5858-0015	Lock Washer, Std, 5/8
3	8	6296-0015	Washer, Std, Flat, 5/8
4	4	7278-0024	Screw, HHC, 5/8-11 X 1.5, GR5
5	2	17546-0000	Pin, 30mm
6	2	17376-0000	Wheel, Polyurethane, 3.5 x 1.5
7	4	2888-0012	Screw, BHSC, 1/4-20 x 3/4
8	4	6708-0009	Nut, Lock, Nylon, 1/4-20
9	2	17545-0000	Plate, Retainer
10	3	9237-0024	Screw, HHC, 1/2-13 x 1.5, GR5
11	3	5858-0013	Lock Washer, Std, 1/2
12	1	17561-0000	Bar Clamp
13	1	17840-0000	Guide Roller Block Assembly
14	1	17543-0100	Polyurethane Wheel Assembly



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Twin Roller Guide Wheelblock Assembly

RH - 17544-0020 Steel Wheels LH - 17544-1020









Item	Qty	Part No.	Description
1	4	6758-0036	Screw, HHC, 5/8-11 x 2.25, GR5
2	8	5858-0015	Lock Washer, Std, 5/8
3	8	6296-0015	Washer, Std, Flat, 5/8
4	4	7278-0024	Screw, HHC, 5/8-11 X 1.5, GR5
5	2	17546-0000	Pin, 30mm
6	2	17381-0000	Wheel, Steel, 3.5 x 1.5
7	4	2888-0012	Screw, BHSC, 1/4-20 x 3/4
8	4	6708-0009	Nut, Lock, Nylon, 1/4-20
9	2	17545-0000	Plate, Retainer
10	3	9237-0024	Screw, HHC, 1/2-13 x 1.5, GR5
11	3	5858-0013	Lock Washer, Std, 1/2
12	1	17561-0000	Bar Clamp
13	1	17840-0000	Guide Roller Block Assembly
14	1	17543-0200	Steel Wheel Assembly



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Single Roller Guide Wheelblock Assembly

Note: Apply moly coat grease to inside diameter of wheel prior to inserting pin.

RH Upper - 17541-0000 LH Upper - 17541-1000 RH Lower - 17542-0000 LH Lower - 17542-1000

Nyloil Wheels (green)







Item	Qty	Part No.	Description
1	4	7278-0024	Screw, HHC, 5/8-11 X 1.5, GR5
2	4	5858-0015	Lock Washer, Std, 5/8
3	4	6296-0015	Washer, Std, Flat, 5/8
4	1	17840-0000	Guide Roller Block Assembly
5	1	17548-0000	Wheel, Nyloil, 3.5 x 1.5
6	1	17546-0000	Pin, 30mm
7	1	17545-0000	Plate, Retainer
8	2	2888-0012	Screw, BHSC, 1/4-20 x 3/4
9	2	6708-0009	Nut, Lock, Nylon, 1/4-20



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Single Roller Guide Wheelblock Assembly RH Upper - 17541-0100 Polyurethane Wheels (red) LH Upper - 17541-1100 RH Lower - 17542-0100

LH Lower - 17542-1100







ltem	Qty	Part No.	Description
1	4	7278-0024	Screw, HHC, 5/8-11 X 1.5, GR5
2	4	5858-0015	Lock Washer, Std, 5/8
3	4	6296-0015	Washer, Std, Flat, 5/8
4	1	17840-0000	Guide Roller Block Assembly
5	1	17376-0000	Wheel, Polyurethane, 3.5 x 1.5
6	1	17546-0000	Pin, 30mm
7	1	17545-0000	Plate, Retainer
8	2	2888-0012	Screw, BHSC, 1/4-20 x 3/4
9	2	6708-0009	Nut, Lock, Nylon, 1/4-20



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Single Roller Guide Wheelblock Assembly RH Upper - 17541-0200 Steel Wheels LH Upper - 17541-1200 RH Lower - 17542-0200 LH Lower - 17542-1200





Item	Qty	Part No.	Description
1	4	7278-0024	Screw, HHC, 5/8-11 X 1.5, GR5
2	4	5858-0015	Lock Washer, Std, 5/8
3	4	6296-0015	Washer, Std, Flat, 5/8
4	1	17840-0000	Guide Roller Block Assembly
5	1	17381-0000	Wheel, Steel, 3.5 x 1.5
6	1	17546-0000	Pin, 30mm
7	1	17545-0000	Plate, Retainer
8	2	2888-0012	Screw, BHSC, 1/4-20 x 3/4
9	2	6708-0009	Nut, Lock, Nylon, 1/4-20

Section 16 | Parts



MATERIAL HANDLING SOLUTIONS



Section 17 | Recommended Storage Requirements - Hydraulic



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Environment	All components should be stored indoors . The area of storage should be kept at a constant temperature above 55°F (13°C) and relative humidity of approximately 40%, free from heavy dust and contaminants.	
NOTICE	Outdoor storage is not recommended. Our warranty policy does not cover damage as a result of improper storage.	
Stacking	Except for placing the parts container (crate) and bracing on the empty carriage, stacking of the various gate components is strictly forbidden. Enclosure and gate panels will warp. Objects stacked on top of the columns, drivebase assembly and/or hydraulic cylinders may cause severe damage. See Figure 17-2.	Avoid Cold Temperatures Figure 17-1
Long Term Storage	 Storage for more than two (2) months after shipment, will require that the following maintenance procedures be performed every sixty days from date of shipment: 1. If <i>roller chains</i> are stored for an extended period of time or in a corrosive environment, they must be dipped or stored in a non-detergent oil to retain their original condition. 2. Lightly coat the <i>sprockets</i> with a non-detergent oil to prevent corrosion. See Figure 17-3. 	1 2 1 Pillow Block 2. Sprockets 10036-0000 SMG PFL-180924-4
	 Apply lithium-type grease to the <i>pillow block and bearings</i>. Wrap or trap the pillow blocks to avoid exposure to contaminants if needed. Lubricate the <i>safety cams</i> on the exposed <i>wheelblock assemblies</i> with a non-detergent oil and rotate to make sure the safety cams move freely. See Figure 17-4. 	Lubricate Pillow Block Bearings Figure 17-3

Lubricate and Rotate Safety Cam Figure 17-4

Section 17 | Recommended Storage Requirements - Hydraulic



MATERIAL HANDLING SOLUTIONS

Long Term Storage (continued)	5. The motor pump ships with a full reservoir tank. Make sure the reservoir tank remains full to prevent the reservoir from rusting.	Clark Contraction
	 Hydraulic cylinders must be stored horizontally. The environment must remain constant. All cylinder ends and ports are to remain capped. Rotate the cylinders 180 degrees every two (2) months. 	DONOT EATS THROWAWAY DESICCANT
	7. Plug the <i>electrical component</i> inlets to prevent moisture and other contaminants from entering them. Store in a dry, temperature controlled location to prevent corrosion. Place silica gel desiccant inside the control enclosure. Inspect the inside of the control enclosure for any moisture build up. See Figure 17-5.	Place Inside Control Enclosure Figure 17-5
	8. Make sure the parts crate remains sealed and dry.	
Storage for Longer than Six Months	For units stored longer than six months, it is recommended that you contact the PFlow Industries, Inc. Customer Support Department for additional information that may be available prior to starting up your unit.	
Equipment Manuals	The VRC installation manual, electrical, and owner's manuals are located in the parts container (crate). Do not open the parts container (crate). If the manuals are required, contact the PFlow Industries, Inc. Customer Support Department for an electronic copy (.pdf).	



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Before You Begin Read this entire manual.

Purpose

The PFlow Industries, Inc. Vertical Reciprocating Conveyor (VRC) is designed for the movement of materials only, up to the VRC's rated capacity, from one level to the next. Passengers are not allowed. The placement of capacity labels, and safety warnings are the installer's responsibility. Make sure the warning labels are placed on each gate and each push-button station.

PFlow Industries, Inc. supplies the appropriate signage in a manila envelope in the parts crate with the original shipment. Contact PFlow Industries, Inc. Customer Support Department for signage if another language is needed.



Section 18 | Signage Locations



MATERIAL HANDLING SOLUTIONS



Installation Questionnaire



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Thank You PFlow Industries, Inc. would like to thank you for the opportunity to serve you. Your business is appreciated. Please help us to ensure that your expectations are met by taking a few minutes to tell us about the equipment and service that you have received. Complete the Installation Questionnaire and Acceptance Certificate. Return both forms to PFlow Industries, Inc. via e-mail to csd@pflow.com. Additional space for comments is available on the next page.

Yes√ No√

Product Perception	
Was the equipment shipment complete as expected?	

What items were missing, if any?

Was the equipment in good condition?

Describe the equipment damage or concerns with the workmanship, if any.

Did the equipment match the General Arrangement (GA) drawing?	
Was the equipment dimensionally correct with form, fit, and function?	
Describe any problem areas in detail.	

Electrical Installation

Was the electrical field wiring completed as required?	
Were there any issues with the electrical components?	
After the electrical installation was completed, was it necessary to return for final adjustments, testing, and training?	
Were you made aware of any electrical problems?	

Describe any "No" answers in detail.

Testing

Was the equipment tested at full load capacity?	
Were all gates tested to ensure proper operation and interlock operation?	

PFlow Serial Number	Customer/User	Date	
Questionnaire Completed by		E-mail Address	
Company		Phone Number	

Installation Questionnaire



MATERIAL HANDLING SOLUTIONS



Acceptance Certification



Acceptance We, the Customer, accept the equipment listed below as being properly installed, tested, and performing to our satisfaction. This form covers both the mechanical and the electrical installation of the equipment. This acceptance in no way releases either PFlow Industries, Inc. or the installing contractor(s) of any warranty obligations. If there are any exceptions or unresolved items, please include detailed information.

PFlow Serial Number:	Model Number:	□ B	□ D	DB	□ F	□ M	□ 21	Other
Job Name:								
Site Street Address:								
Site Mailing Address:								
Site City:			Sta	te:			Ziŗ	o Code:
Customer Contact Name:			Coi	ntact	Titl	e:		
Customer Contact Phone: ()	Ext		E-N	/lail:				

	Load Capacity:			Start-up Date:		
ned	Load Test:	□ Yes	□ No	at % of lift capacity	Customer Initials:	
rfor	Operation Test:	□ Yes	□ No		Comments:	
sts Pe	Gate/Interlock Operation:	□ Yes	□ No	□ Not Applicable		
Те	Other Test:					
	Other Test:					

Personnel Instructed on the Operation and Preventive Maintenance:				
Name:	Company:			
Name:	Company:			

Accepted by:	Acceptance Date:
Name/Phone:	PFlow Rep Present:
Title:	Name:
Company:	Company:

Please return a copy of this form to the PFlow Industries, Inc. Customer Support Department at csd@pflow.com.

Acceptance Certification



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